

# Suffolk Enhanced Partnership

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*Passenger Working Group 01.06.2022*

# Welcome

Passenger representation / stakeholders invited today

400+ email invites issued for this meeting, including

Passenger advocacy groups

Groups representing disabled passengers

Dept Works and Pension and Chamber of Commerce (employment)

Parish / town councils

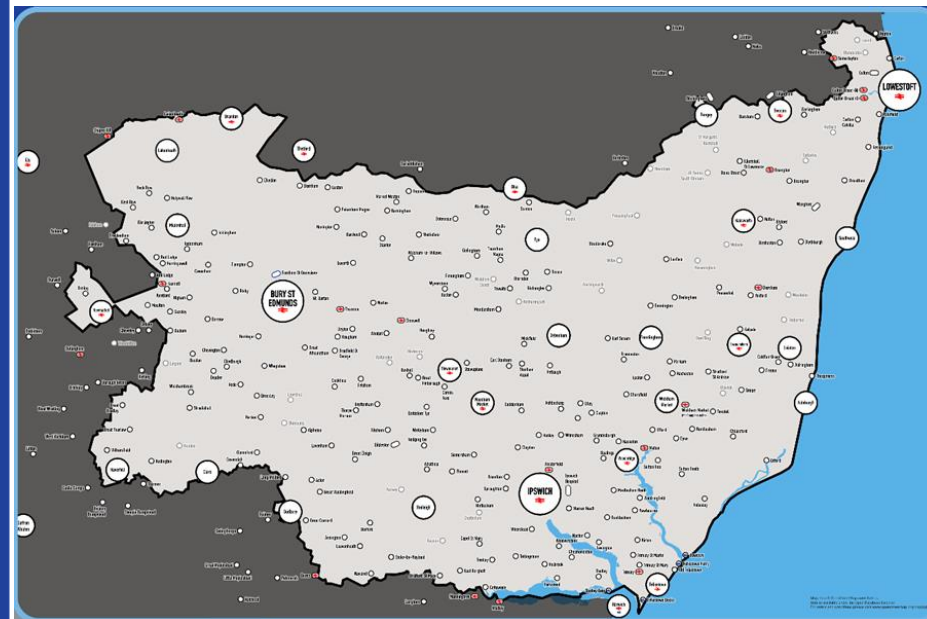
Meeting Etiquette

Questions via raising a virtual hand please



# Agenda

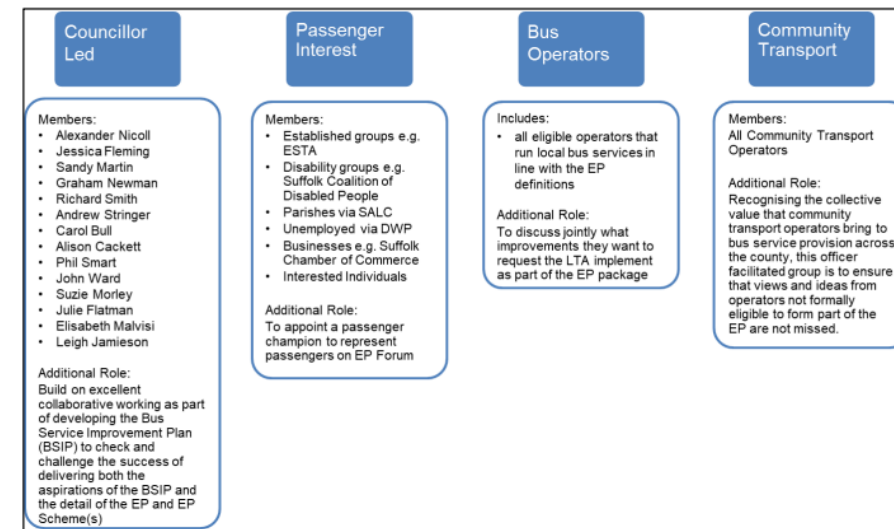
1. Welcome by Chair Simon Barnett
2. Introduction & purpose of meeting
3. Strategic Schemes
4. Strategic issues from the meeting
5. Passenger representative at Forum
6. Schedule of future meetings



# Introduction

## The Working Groups structure

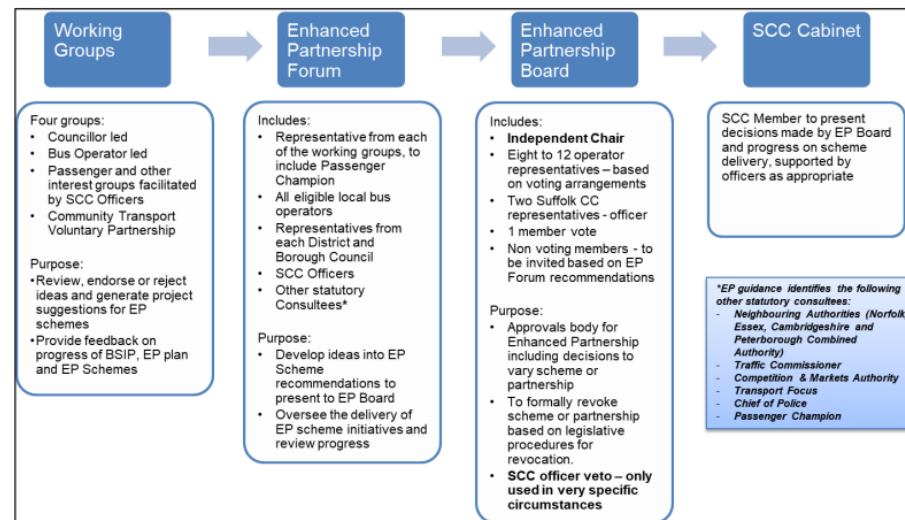
**Figure 3: Suffolk Enhanced Partnership Working Groups**



# Introduction

## The Forum / Board

**Figure 2: Governance arrangements for the Suffolk Enhanced Partnership**



# Strategic Schemes

- a. Passenger Charter
- b. Levelling up
- c. Bus reliability
  - Junctions (signals)
  - Bus lanes
  - Moving Traffic Enforcement
- d. Network review
- e. Audit of bus stop assets
- f. Suffolk on Board



# Strategic Schemes

a. Passenger Charter

**BUS PASSENGER  
CHARTER**



# Strategic Schemes

b. Levelling up





# Strategic Schemes

- c. Bus reliability
  - Junctions (signals)
  - Bus lanes
  - Moving Traffic Enforcement



# Strategic Schemes

## d. Network review

DfT deadline 1/7/22



# Strategic Schemes

e. Audit of bus stop assets



# Strategic Schemes

## f. Suffolk on Board

Branding

Marketing



SEARCH

follow us



Bus Train Cycle Walk Drive School Travel Rural Transport Concessionary Travel Endeavour card

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## Suffolk Enhanced Partnership

### Enhanced Partnership vision

The Suffolk Enhanced Partnership will support the improvement of all local bus services operating in the Suffolk County Council (SCC) Local Transport Authority (LTA) area and neighbouring LTA areas where services are cross-boundary. The Enhanced Partnership includes commitments for SCC and all local bus operators to work together to improve local bus services. It includes a vision of the improvements that the partnership is aiming for and accompanying actions to achieve them.

The Enhanced Partnership is focused on delivering a future ready bus network – through working in close collaboration with valued stakeholders representing local bus operators, local authorities, communities and businesses, bus passengers and bus user groups, and the voluntary and health transport sectors. The preparation of our Bus Service Improvement Plan was the first stage in this partnership process and the Suffolk Enhanced Partnership plan replicates content from this to highlight how the step change in bus services required to achieve the objectives of the National Bus Strategy can be delivered.

Targets were set covering the whole county, all of which rely on partnership between Suffolk County Council and local bus operators to improve:

# Strategic Issues

Issues & Ideas

Feedback



# Passenger representation

Working group representative at Forum (13/6/22)

How to engage with those who do not use buses at present



# Schedule of Future Meetings

## Schedule of Meetings: May 2022 – December 2022

w/c	16 May	23 May	30 May	6 Jun	13 Jun	20 Jun	27 Jun	4 Jul	11 Jul	18 Jul	25 Jul	1 Aug	8 Aug	15 Aug	22 Aug	29 Aug	5 Sep	12 Sep	19 Sep	26 Sep	3 Oct	10 Oct	17 Oct	24 Oct	31 Oct	7 Nov	14 Nov	21 Nov	28 Nov	5 Dec	12 Dec	19 Dec
EP Board		◆ 25/5					◆ 29/6				◆ 29/7				◆ 26/8					◆ 26/9			◆ 24/10									
EP Forum					◆ 13/6				◆ XX/XX				◆ XX/XX					◆ XX/XX				◆ XX/XX										
Passenger Interest			◆ 1/6										◆ XX/XX									◆ XX/XX										
Councillor							◆ 21/6						◆ XX/XX									◆ XX/XX										
Community Transport									◆ XX/XX													◆ XX/XX										
Operator	◆																															
Cabinet*		◆ 24/5					◆ 20/6				◆ 26/7							◆ 13/9				◆ 11/10			◆ 8/11					◆ 6/12		
Other key dates								Network Review for DfT 1/7		Levelling up bid																					MTE Application	

EP Board meetings – hybrid arrangements available

All other meetings – virtual to maximise attendance

\* Cabinet dates for information only and to note dates after May will be subject to reconsideration by Council on 19 May 2022

# FINAL SLIDE

END