

13 2022 May HRP Correspondence.

13.1 Pigs Meadow/College Rd



This is not the same photo, just another one. I have been told time and time again that this is an easy adjustment. Yet it still hasn't been done. I wish I was fit enough to do it myself. Today I watched a mother with a pram struggle to come down.

Why is something so simple being such a slow resolve? It will make so much difference for the people of Fram. I travel up to the surgery weekly and see it,

13.2 Fairfield Rd Lights

Afternoon,
Has there been any further development on the Fairfield Road temporary traffic lights? How long have they been there now?

13.3 – re Item 7.4 KATCH

Hello James

Apologies for a somewhat short notice update on Katch, we have been quite busy here getting all the requirements in place for Katch going forward.

I am pleased to report the following

One year pilot extending from 16 May to 23 December 2022

- The service will include a new stop in Blaxhall village, also supporting access to the Youth Hostel.
- The “Katch” taxi-buses will operate on demand serving fixed stopping points for out and return journeys between Framlingham – Wickham Market – Blaxhall – Tunstall – Snape Malting – Snape Village to Wickham Market Station for Rail connections.
- SCC are pleased to be continuing the partnership with CabsSmart as the Katch service operator.
- Group tickets are being introduced for two adults & two children or four adults saving £4 on return journeys.
- Rewards cards are being introduced – take 6 return journeys and get the 7th free.
- Upgrades to the booking App are being progressed, to include an online payment facility.
- In line with demand the service hours are adapting (Sundays are being removed and reduced hours on Saturdays).
The service will be available on demand 6 days a week.
07.30 to 20.00 Monday through to Friday and 10.00 to 20.00 on Saturdays

I trust Mark will be in contact with you soon about further marketing opportunities.

If you have any questions arising please do come back to me.

13.4 Parking #1

Hi James,

It was so nasty to see a parking attendant walking around the hill early this morning ticketing people on Easter Sunday.

Someone overnight had put a bag over the top of the ticket machine and the parking attendant was taking full advantage ticketing all the cars. When I approached him his argument was it was a co op bag and therefore not an official bag.

He has been on the hill for about an hour and is still there as I write this.

I know that you don't have any power over the district council but I just thought you may be able to send this complaint to the appropriate person at the council. If this doesn't put people off coming to Framlingham I'm not sure what would.

I also think people should have an hour free parking when they come into the town.
Best regards,

Hi James,

Just to add on to my previous email.

I've just seen an older lady get into her ticketed car and I'm sure she had just been to the Easter service at the church.

13.5 Parking #2

I am a Framlingham retailer with 40 years experience running Bradlaugh Electrical Services in Fore Street, and also 26 years running Panorama on the Market Hill. The recent changes in parking in the town is causing me great stress as I watch my shop footfalls, and hence turnover markedly reduced. I understand from my fellow traders that my experience is not an isolated one.

There are several points to note:

The free 30 minutes, whilst welcome, is simply not enough. Just time to pick up a prescription and go to the bank maybe, but not allowing any time to call into any other shops. What I watch from my premises are people running around in a panic often hotly pursued by the increasing army of over zealous traffic wardens.

Signage regarding the parking is muddled, confusing and very often totally hidden by the vehicles parked around them. I constantly have confused people coming into my shop asking me to explain what they are required to do.

I am repeatedly hearing the same narrative from prospective customers in the town; that Framlingham used to be a lovely place to shop, and now it is a total nightmare. I would go further and say that as a retailer, Framlingham is becoming a nightmare place to do business and I am reviewing whether it is worth my while to continue with either of my shops.

I would be interested in hearing any comments you may have

Yours sincerely

13.6 Parking #3

Dear Mr Cook

I am a council tax payer from Brandeston but am not normally resident in Suffolk. However, we visit frequently and know many of the businesses in Framlingham, like the Bookshop. It is clear that Framlingham is a hub used by people from miles around, not somewhere people just pop down to for a quick purchase and then leave.

In recent visits, I have noticed that there seems to be less business than previously in Framlingham. This is not just down to parking – people are still adjusting to Covid – but I know we have to hurry through what we want to do to avoid getting a parking ticket and so we do less shopping and so spend less money in the town – which cuts business for local shops and makes it less attractive for traders to come to the market on Saturday and Tuesday – which again makes it less attractive for us to come into the town – so there is a vicious circle!

Many people use the Co-op car park when shopping there. The Co-op have decided that 2 hours is the period that allows them to get the most from their customers while still ensuring that people keep moving in and out. In your note below you state the intention is to restrict parking to 2 hours. Would it be possible for all parking to allow up to 2 free hours? That would allow particularly those who are less mobile to have a reasonable time to visit the shops while keeping a reasonable turnover of parking.

I note you say that GBNews has called for a minimum of 30 minutes free parking. My understanding is that that is suggested as a minimum for places that do not allow any free parking – given those who shop in Framlingham and use its business, 2 hours free parking would seem better, both for shoppers and businesses.

I feel that, particularly as the holiday season starts up, it is important to do everything to encourage business in the town. I hope you will consider my suggestion to allow 2 hours free parking in that light.

Kind regards

13.7 Parking #4

Dear Maurice,

Thank you for your reply. I too appreciate the reasons for the charges, and broadly welcome them. However the 30 minute free period is simply not long enough. I reiterate that there is confusion over the signage, ticketing is merciless. Framlingham is unlike other local towns in that there aren't large car parks so whilst restrictions are needed they can be too severe, as I and others believe is the case here.

You say anecdotal feedback, I and other traders in Framlingham can give you fiscal feedback that this is having a detrimental effect on our trade. I'd be interested to know who exactly has given this feedback.

As a district councillor elected to serve the local population I hope you will consider a more robust response.

13.8 Location of SID

Hello,

I understand you are the councillor responsible for the speed indicators in Framlingham.

I would suggest that the SID on Dennington road is sited in the wrong place because by the time vehicles approach it they have already been in the 30mph limit for about a quarter of a mile and would be slowing down naturally because of the parked vehicles further down College road. By that time they have passed the college and the pedestrian crossing.

Would it be possible to site the SID on the first 30mph repeater sign after the speed limit change coming into Fram from Dennington?

I must declare an interest here as I live in Segrave place where 2 of the residents are over 80 yrs old are having to exit the drive onto a road with limited visibility where many of the vehicles are over the speed limit.

Also, does the SID equipment record any statistics like numbers over the speed limit and by what margin?

My feeling is that the majority of vehicles are over the limit when they pass the end of Kings avenue.

regards