

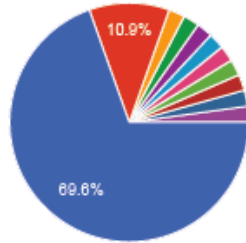
CHRISTMAS ON THE HILL FEEDBACK - PIE CHARTS

(full text of responses are filed separately for future reference)

1 First of all - Did you enjoy the event?

[Copy](#)

46 responses



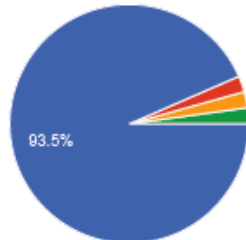
- Yes
- No
- Yes, but could have been better organ...
- Timing of the event seemed unclear....
- Could have been more on the hill, mul...
- It was not as enjoyable as I had hope...
- As work full time we could only attend...
- Market hill yes, castle part was disapp...

▲ 1/2 ▼

Was the choice of the first Friday in December ok? (Friday was the choice made by most retailers)

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46 responses

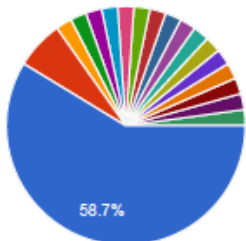


- Yes
- No
- Weekend would have been better
- I am a retailer and Thursday have always been better

5 Was the start and end time in Market Hill at 4.30 - 8pm ok? If not please comment

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46 responses



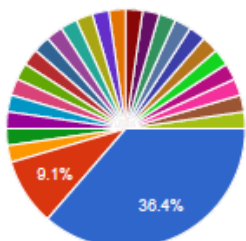
- Yes
- No
- But castle needed to be open as an o...
- Too long gap between lights switch on...
- Maybe go on later
- Time good for evening but procession...
- Should have gone on later
- Later please

▲ 1/3 ▼

6 Was the start and end time at the Castle at 7.30 - 10.00pm ok? If not please comment

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44 responses



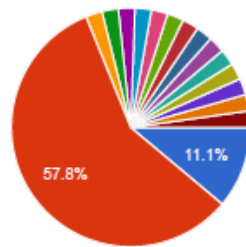
- Yes
- No
- It would have been nice to have it for...
- Castle needed to be open sooner
- It would have been if we hadn't been o...
- Should be earlier
- Apart from the lantern procession, I do...
- I don't recall it being only half an hour...

▲ 1/4 ▼

7 The free wrist band ticket system was set up to limit overall numbers at any one time in the Castle. Where you adversely affected? Please say how.

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45 responses



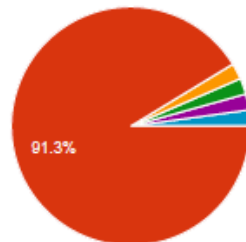
- Yes
- No
- Got our wrist bands in plenty of time
- Not able to get one
- Could not get a ticket
- It was a complete shambles I am sorr...
- No bands available
- Unable to get wrist bands for all our p...

▲ 1/2 ▼

8 Were you affected by the closing of the car parking (which started gradually from 2pm), and the road at 4.30pm? If so please say how.

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46 responses

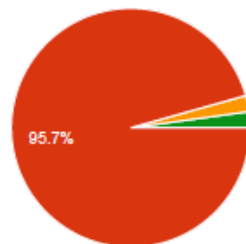


- Yes
- No
- No customers could get onto Hill so a very quiet aft
- Lost buisness
- Shoppers were unable to park
- We are affected everyday with the new parking restriction - It was very quiet that afternoon in the shop

9 Did you have any issues with traffic management during the even? If so please say how.

[Copy](#)

46 responses

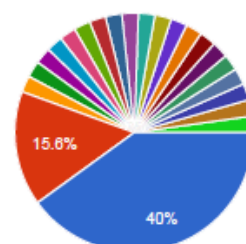


- Yes
- No
- Not the most friendly, being meet to be told you can't park here
- N/A

13 Was the sound and lighting adequate? If not what improvements would you suggest?

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45 responses



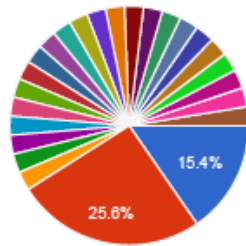
- Yes
- No
- Food stalls, craft stalls
- Sound especially around tree when da...
- Yes to market hill but no to castle
- Sound nit great at the beginning of event
- Lighting in the castle could have been...
- I recall music was quite quiet but I'm n...

▲ 1/3 ▼

15 Were there sufficient refreshments at the Castle? If not, what would you suggest?

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39 responses



- Yes
- No
- Had to queue a long time to get a cup...
- We didn't see any refreshments at the...
- As mentioned above
- Unable to attend castle
- I think it was just marshmallows? If so,...
- Mentioned above. Again more afforda...

▲ 1/4 ▼

Example of comments - all responses are filed separately for future reference (three people to contact for their ideas and help)

16 Do you have any ideas or suggestions for the next Christmas event?

31 responses

More things at the castle

Have the event in the market square or all in the castle grounds! Have more christmas market stalls, festive food and drinks, festive music playing in between gaps on loud speakers. Santa grotto would be a good idea!

- Shorten times of events (less hanging around)
- Make a grotto for children to visit Santa rather than him wandering around
- More food & drink stalls at both Hill & Castle
- Get more stalls in to make a Christmas market feel
- Making the castle open later caused everyone to leave the market hill and not use the shops for late night shopping

Thoroughly enjoyed it

The work done for last years event is greatly appreciated, however it didn't have that Christmassy feel. The Christmas feel is all about the sights, smells and sounds of Christmas. Christmas music as you approach the event and picking up the smells when you arrive.

WOULD YOU LIKE TO HELP?

If you would like to help develop the event, volunteer on the day, or run an activity, please give your email:

4 responses

No

I would help to make it an event people look forward to every year.

Yes, I would like to help with the planning and communication.

No